



## Payment Guideline: Health Care Acquired Conditions/Other Provider Preventable Conditions

Read First

### IMPORTANT INFORMATION CONCERNING WELLFLEET PAYMENT GUIDELINES

This Payment Guideline serves as notice to health care providers of Wellfleet’s payment practices. Health providers are advised to consult their own network provider agreement for determining specific payment policies.

Wellfleet may use reasonable discretion in applying these Payment Guidelines to health care services provided to its enrollees. This Payment Guideline does not address all the issues related to reimbursement for health care services. Other factors impacting reimbursement may supplement, modify or, in some cases, supersede this Payment Guideline. These factors may include, but are not limited to, legislative mandates, the type of provider arrangement and the terms of that agreement, and/or the member’s benefit coverage document.

Wellfleet may modify this Payment Guideline at any time to comply with changes in national standards, changes in best practices, or other factors that may impact this payment Guideline. Should this Payment Guideline be revised, Wellfleet shall publish a new version of this Payment Guideline. Wellfleet encourages providers to keep current with any CPT or HCPCS updates as well as industry standards related to the services described in this Payment Guideline.

Providers are responsible for submission of accurate claims. Wellfleet reserves the right to request supporting documentation for claims submitted, including provider records.

#### Applicable Plans

- Student Health Insurance (for policies issued or renewing after May 2019)
  - Fully Insured
    - Excluding policies issued in the following states: N/A
    - Excluding ISO
  - Self-Funded
    - Excluding policies issued by the following schools: N/A
- Student Sports



# Health Care Acquired Conditions/Other Provider Preventable Conditions

## PAYMENT GUIDELINE

Guideline No: GL-018

- Fully Insured; for policies issued by the following carriers:
  - AIG
  - Axis
  - Commercial Casualty Insurance Company/Wellfleet Insurance
- Self-Funded
  - Excluding policies issued by the following schools: N/A
- Fully Insured Student Accident; for policies issued by the following carriers:
  - AIG
  - Axis
  - Commercial Casualty Insurance Company/Wellfleet Insurance
- Self-Funded Employer Insurance
  - Excluding policies issued by the following employers: N/A

**Purpose** To define Wellfleet’s payment policy for health care acquired conditions

**Scope** This policy applies to all health care claims

- Definitions**
- ) “Other Provider Preventable Condition” (OPPC)/Never Event: A serious and costly error in the provision of health care services that should never happen.
  - ) “Hospital Acquired Condition” (HAC)/ “Health Care Acquired Condition” (HCAC): -A condition that is not present on admission for a hospital event and is reasonably preventable through appropriate evidence-based protocols.
  - ) “Provider Preventable Condition” (PPC): All HCACs and OPPCs

- Guidelines**
1. Wellfleet does not reimburse for any of the following:
    - a. Other Provider Preventable Conditions” (OPPC)
    - b. Hospital Acquired Conditions” (HAC)/ “Health Care Acquired Condition” (HCAC)
    - c. Provider Preventable Condition” (PPC)

2. If there is a reasonable question as to whether a specific condition was present on admission or hospital acquired, Wellfleet reserves the right to request medical records for review prior to payment.

**References**

1. Eliminating serious, preventable, and costly medical errors-never events. May 18, 2006. CMS. Baltimore, MD  
<https://www.cms.gov/newsroom/fact-sheets/eliminating-serious-preventable-and-costly-medical-errors-never-events>
2. CMS proposes additions to list of hospital acquired conditions for fiscal year 2009. April 14, 2008. CMS. Baltimore, MD  
<https://www.cms.gov/newsroom/fact-sheets/cms-proposes-additions-list-hospital-acquired-conditions-fiscal-year-2009>
3. Healy, D. & Cromwell, J. Hospital-acquired conditions–present on admission: examination of spillover effects and unintended consequences. September 2012. CMS. Baltimore, MD  
<https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/HospitalAcqCond/Downloads/HAC-SpilloverEffects.pdf>
4. Evidence-based guidelines for selected hospital-acquired conditions. Jarrett, N. & Callahan, M. April 28, 2016. CMS. Baltimore, MD.  
<https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/HospitalAcqCond/Downloads/2016-HAC-Report.pdf>

**Change  
History**

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